



Cambrian is committed to safeguarding our members' personal information.

Conclusion

Cambrian Credit Union is committed to maintaining the confidentiality of our relationships with our members. If you have any questions or concerns about our privacy policies, or would like to receive a copy of our Privacy Code, please contact your Cambrian branch service representative. Should you require further information, you will be directed to Cambrian Credit Union's Privacy Officer.

For more information, please visit www.cambrian.mb.ca



A PRIVATE MATTER

At Cambrian Credit Union,
we believe our relationships with our
members are a private matter!

In working with members **to help meet their financial goals**, we are required to collect a variety of personal information.

What type of information we gather from members

We collect personal information that may include a member's name, address, age, telephone number, birth date, gender, various personal financial records, identification numbers such as social insurance number, personal references, credit history, employment records and name of spouse and beneficiary.

Why we need personal information from our members

At **Cambrian Credit Union** we are committed to maintaining the most effective financial relationship with our members. To this end, we collect personal information from our members for a variety of reasons, including:

- to help identify our members,
- to help identify the appropriateness of products and services,
- to help determine members' eligibility if applying for a loan or mortgage,
- to comply with legal, security, regulatory and processing requirements.

Should you ever have questions about the personal information which we are requesting, please do not hesitate to ask your Cambrian service representative at any time.

Sharing your personal information

As our members' needs grow and change, **Cambrian Credit Union** wants to be able to offer our members products and services to meet those needs.

As such, we will only share your personal information with Cambrian Credit Union's affiliated credit union financial partners (Credit Union Electronic Services, Credit Union Insurance Services, Credential Securities Group, Coop Trust) and/or any other approved financial service or product provider.

Also, we will only share information with other third parties to the extent we are required to do so by law.

Keeping member information secure

All of the information we collect from our members is protected by various internal policies and procedures, and we maintain the highest safeguards in our systems and procedures to avoid loss, misuse, disclosure, alterations or destruction of the information we maintain about our members. Our procedures also extend to any contracts and agreements we may enter into with external suppliers.

Your options

In addition to the information we include in our account statement mailings, from time to time, **Cambrian Credit Union** and our affiliates will send members information about new products and services. However, if you do not want to receive this type of information (excluding statement mailings), simply contact your Cambrian representative to have your name removed from this new products and services mailing list.

Please note members cannot opt out of sharing personal information when they have requested a product or service that is jointly offered by **Cambrian Credit Union** and its affiliates.